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## RENTAL AGREEMENT WITH DRIVER

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### GENERAL CONDITIONS

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#### Art. 1 - Contacts

- a. Any information relating to quotes and reservations for rental services with driver must be requested directly from the competent company offices located in Palestrina (Rm) - via Valvarina n. 1, or through the following addresses: TEL. 06/953 7256 - FAX. 06/953 9344 - email: [operativo@cilia-italia.com](mailto:operativo@cilia-italia.com) - pec: [cilia-italia@pec.it](mailto:cilia-italia@pec.it)
- b. The rental contract with driver, after appropriate consultation, must be signed together with these conditions, for formal acceptance, by the Customer/Customer at least **72 hours** before the day of completion of the relevant service.

#### Art. 2 – Cancellation of confirmed services

- a. For the cancellation of the service, which takes place after confirmation by the customer/customer, the following penalties apply:
  - up to 3 days before the completion of the service: 30% of the total amount;
  - up to 48 hours before the completion of the service: 50% of the total amount;
  - up to 24 hours before the completion of the service: 100% of the total amount;
- b. Cancellations must be sent in writing to the company offices during office hours (08.30 h – 17.30h) at the following addresses: FAX. 06/953 9344 – email: [operativo@cilia-italia.com](mailto:operativo@cilia-italia.com) - pec: [cilia-italia@pec.it](mailto:cilia-italia@pec.it) .

#### Art.3 – Exclusion of liability of the Carrier

- a. The Carrier (Cilia Italia srl) is not responsible for the loss and/or damage and/or damage to things (e.g. *luggage, valuables, securities, goods in general, etc.*) that the traveler carries with him;
- b. The Carrier (Cilia Italia srl) is not responsible for luggage, valuables, securities, goods in general left and/or lost on the buses;
- c. The Carrier (Cilia Italia srl) is not liable if the start and/or continuation of the transport are prevented, interrupted or overly delayed for reasons not attributable to the Carrier, by way of example and not limited to, the cause due to: heavy rain, snow, riots, demonstrations, strikes, floods, heavy traffic, mechanical breakdowns, etc.;
- d. The Carrier is not liable for damage to persons and/or property caused during transport by travellers.
- e. The Carrier (Cilia Italia srl) is not liable for accidents affecting the person of the traveller during the journey if it proves that it has taken all appropriate measures to avoid the damage;

**Art. 4 – Conduct on Buses**

- a. In buses with seats equipped with seat belts, passengers are required to fasten them. In addition, when the bus is moving, all passengers must remain seated.
- b. The company is not liable for any injuries due to accidental falls, damages and penalties deriving from failure to comply with the aforementioned rules, which will be borne by the offender, if of age, or by the group manager if a minor.
- c. It is forbidden to bring luggage on board the bus that obstructs the exit routes; Small bags or duffel bags are allowed if placed in the overhead bins. Other luggage must be housed in the luggage compartment of the bus.
- d. Passengers must behave diligently on board and avoid any action/omission that may cause prejudice to property and/or people, expressly relieving the carrier (Cilia Italia srl) of any liability in this regard.

**Art. 5 – Vehicle requirements**

- a. All buses used are in possession of the required registration title and in compliance with the provisions in force on annual inspection. The buses comply with the regulations governing atmospheric emissions.
- b. All buses used are subjected to preventive maintenance cycles on a scheduled basis in order to ensure that the efficiency and safety conditions of the vehicles are constantly maintained.
- c. Before each service, the buses are subjected to specific internal and external cleaning.

**Art.. 6 - Travel program**

- a. The service is carried out following the travel program agreed in the rental contract with driver
- b. Any changes to the service (defined at the time of confirmation) must be communicated to the Carrier's corporate offices (Cilia Italia srl) at least three days before, in any case no later than 24 hours, the date on which the service is carried out.
- c. Any greater services that are rendered in this way, in terms of greater mileage and/or increase in service times, will be grounds for revision of the fee already agreed, which will have to be adjusted.

**Art. 7 – Damage caused by the transported**

- a. Any damage caused by the people transported and/or the group to the bus and/or its accessories will be charged to the person directly responsible or to the customer of the trip.

**Art. 8 – Jurisdiction**

- a. Disputes arising between the parties in relation to these general conditions and the related rental contract with driver will be decided with the exclusive jurisdiction of the judicial authority of the Court of Rome.

**L.C.S.**

**The carrier The customer/customer**  
**Cilia Italia srl**

*(Signature and Stamp)*

Palestrina lì 17/02/2020

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The Customer/Customer **DECLARES** that every single clause of these general conditions has been the subject of specific negotiations with the Carrier, therefore it is consciously and expressly approved. The Client/Client, therefore, pursuant to and for the purposes of articles **1341 and 1342 of the Civil Code**, declares to have read and approved all the clauses described above and in particular those provided for in articles:

**Art. 1 – Contacts**

**Art. 2 – Cancellation of confirmed services**

**Art.3 – Exclusion of liability of the Carrier**

**Art. 4 – Conduct on Buses**

**Art. 5 – Vehicle requirements**

**Art.. 6 - Travel program**

**Art. 7 – Damage caused by the transported**

**Art. 8 – Jurisdiction**

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Palestrina lì 17/02/2020